

Privacy Policy

Agro Bloom Concepts Limited values your privacy and is committed to protecting your personal information.

We may collect your name, phone number, email address, delivery address, and payment details when you place an order or contact us.

Your information is used strictly for processing orders, delivering products, customer support, improving our services, and sending order updates.

We do not sell or share your personal information with unauthorized third parties.

All payment transactions are securely processed through trusted payment gateways.

By using our website, you agree to this Privacy Policy.

Terms & Conditions

Welcome to Agro Bloom Concepts Limited.

By using our website and purchasing from us, you agree to the following terms:

- All products are subject to availability.
- Prices may be updated without prior notice.
- Orders are confirmed only after successful payment.
- We reserve the right to cancel suspicious or fraudulent orders.
- Product images are for illustration purposes and may slightly vary.
- Customers are responsible for providing accurate delivery details.

Use of this website means you accept these terms.

Shipping & Return Policy

We aim to process and dispatch orders promptly.

Shipping:

- Orders are processed within 1–3 business days.
- Delivery timelines depend on your location.
- Shipping fees are displayed during checkout.

Returns:

Due to the nature of food products, returns are only accepted if:

- Wrong item was delivered
- Product arrived damaged
- Product was expired on delivery

Return requests must be made within 24 hours of delivery with evidence.

Cancellation & Refund Policy

Orders may be cancelled before dispatch.

Once an order has been shipped, cancellation may not be possible.

Refunds may be approved for:

- Failed payments charged incorrectly
- Out-of-stock items after payment
- Damaged or incorrect products delivered

Approved refunds are processed back to the original payment method within 5–10 business days.